

ABT Global, Inc

A Global Documents Communications Company



CLIENT:

Swedbank
One Penn Plaza, 15th Floor
New York, NY 10119

APPLICATION:

Loan Files

Client Profile:

Swedbank, a large retail bank in Sweden serving over 4.5 million retail customers and 250,000 corporate clients, delivers products and services across Sweden, Scandinavia and the Baltic's. Swedbank has almost 11,000 employees who staff its network of branches and conduct its technology-enhanced services of Internet and telephone banking. Swedbank Markets provide business support to Swedbank's branch offices and jointly-owned and cooperating savings banks. Internationally, they have a presence in London, New York, Oslo and Shanghai.

Business Need:

Swedbank recognized a strategic need for real time, concurrent access to critical bank documents for employees in New York, London, Oslo and Shanghai. Swedbank recognized the urgency for implementation of a global document communications solution after its paper storage company was unable to deliver a document in a timely manner. Swedbank was in need of a solution that enabled them to quickly and securely retrieve bank documents from any of its international locations. Swedbank selected WebXpress as its ASP document communications solution.

WebXpress Benefits:

1. The ability for bank documents to be accessible to employees on a global basis.
2. An accrual of savings in legal fees to the company by using similar customer profiles to draft their own documentation.
3. The security associated with having a digital copy of information to provide protection from lost or damaged documents.
4. Increased management efficiency through speed of document access.

Client Comments:

Swedbank now has easy access to all of their documents regardless of which country their employees are located. They have the security of knowing that all of their documents are provided on line in a secure and unalterable format. WebXpress not only provides Swedbank with a more efficient way of conducting business, but also provides reassurance by serving as a disaster recovery mechanism.